

From: Neal
To: Microsoft ATR
Date: 11/12/01 10:43pm
Subject: Comments about MicroSoft

1. MicroSoft produces programs that are not very good, but uses it's Monopoly to force upon everyone.

-- Windows releases get worse at each issue.

-- Example: I have Windows NT 4 (SP6a) [Windows NT 4.6a] and it still doesn't work correctly.

2. It breaks competitors with outrageous licensing requirements for computer vendors.

3. New Internet offerings invade privacy and attempt to destroy existing web sites.

4. They add "features" to Windows designed to kill any competition, while claiming to "enhance" Windows.

5. Claim to support and comply with Internet Standards, but break them on purpose in IE.

6. Truly believe they are "above" the general needs of the Public and need not answer to the basic rules of business behavior and the Government rules.

7. Laugh at DOJ and State efforts to bring them into the real world.

--- They continue to ignore all previous sanctions and pending ones because they figure DOJ will do nothing.

8. Release new OS versions that fix "bugs" and require users to pay full price to replace the faulty OS they released (Example: Windows 98 -> Windows 98 SE)!

9. Now hide "updates" and "upgrades" as Service Packs so the screw ups are not obvious to the consumer.

10. Have never released a version of Windows that was fully functional, the x.0 version is well known by Business and some Consumers to be a "BETA" to be tested by the user!

11. Have "stolen" software from other vendors (DOS 6.0) and included in

MicroSoft products.

12. Never finish an OS, just make a new one and demand that all users purchase the new one and
toss the previous one.

LB Neal